

### **Welcome Kern County Partners!**



Kern Connected Community Network Partner Spotlight Event

### **Today's Presenters:**

- First Presbyterian Church
- TURN The Utility Reform Network
- Bakersfield Senior Center
- CSF Medical Non Profit Foundation
- CityServe











#### **Introduce Yourself in the Chat!**

- 1. Your name
- 2. Your organization
- 3. Answer the poll on your screen

This meeting will be recorded





## **Kern County Network Overview**



**55** 

network partner locations

505

unique clients served since launch

**72** 

referrals sent last month

Thank You to our Kern Connected Community Network Funding Partners















## First Presbyterian Church of Bakersfield



# We are accepting referrals in Unite Us for:

#### **Food Pantry**

 Provides assistance to individuals in Kern County who are looking for food assistance. We provide sack lunches and food boxes on Thursdays from 9-10am excluding holidays.

#### Who We Serve

Individuals in Kern County

- Emergency Food
- Spiritual Enrichment









## **TURN- The Utility Reform Network**



# We are accepting referrals in Unite Us for:

#### Power@Home Campaign

 TURN works to reduce energy insecurity throughout California and helps utility customers deal with unfair utility billing practices, negotiate affordable payment plans and guide customers through the process to file complaints against their utility company with the CPUC.

#### Who We Serve

- Residents of Kern County (and San Joaquin, Fresno, Kings, Madera, Tulare)
- Utility account holder
- Must have utility bill

- Benefits Eligibility Screening
- Home Energy/Utilities Benefits







### **Bakersfield Senior Center**



# We are accepting referrals in Unite Us for:

#### **Food Assistance for Seniors**

 We provide food to low-income and underserved seniors 60+ who are food insecure, and referrals to other Aging programs.

#### Who We Serve

- Seniors age 60+
- Meet low-income limits
- US Citizen with proof of residence

To refer to us, please select one of the following Service Types:

- Emergency Food
- Nutrition Education



"Built on a Foundation of Love"





## Warm Up...



How many **unique clients** have been served by the Connected Community Network in Kern County since launch?

**TYPE YOUR ANSWER IN THE CHAT BOX!** 









When sending a referral on behalf of a client, what is **the** most important thing to check before selecting a recipient?

**TYPE YOUR ANSWER IN THE CHAT BOX!** 









Name 5 other partners (besides your own organization) that have joined the Kern network!

**TYPE YOUR ANSWER IN THE CHAT BOX!** 





### **CSF Medical Non-Profit Foundation**



### We are accepting referrals in Unite Us for:

#### **CSF Alliance Program**

 CSF supports low-income families in need to receive life-changing surgery and medical procedures through connections to local health care professionals and partial or full funding of their medical and surgical services.

#### Who We Serve

- Uninsured Individuals regardless of their background
- Must reside in the United States territory and provide a government issued ID or Consular Registration, proof of income, and other documents required.

- Chronic Disease Prevention & Management
- Health Care Management/Coordination
- Medical Expense Assistance
- Primary Care
- Health Literacy Classes











## We are accepting referrals in Unite Us for:

#### **Food Distribution & Household Goods**

- CityServe connects the client experiencing non-emergency food insecurity to a church in their area so that they can be added to the food distribution list
- We also provide the delivery of household items, such as furniture, baby supplies, houseware, cookware, and personal goods to families and individuals in need.

#### Who We Serve

 Must qualify as low income individual or family, experiencing need due to emergency such as fire, homelessness, etc.

- Emergency Food
- Clothing & Household Goods





### **Unite Us Platform Review**

- Referral Reminders
  - Check eligibility, Auto-recall your referrals
- Review and edit your organization profile
  - Update your profile to receive accurate referrals!
- Accessing the Support Center
  - Click on the "?" icon in Unite Us for access



### **Next Steps**

I'm not a part of the Kern Connected Community network yet, but I'd like to join or learn more

I haven't activated my Unite Us account or logged in for the first time yet

I haven't sent my first referral yet

Fill out the <u>Partner Registration Form</u> linked in the chat, or email kendra.devejian@uniteus.com to learn more

Go to <u>app.uniteus.io</u> and request your account activation email via the Live Chat bubble



Now that you're familiar with some programs in the network, log into Unite Us and set a goal to send your first referral by next month!

